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DRINKING WATER WARNING

Boil Your Water Before Using

Due to a loss of water pressure in the distribution system due to power outages associated with wildfires over September 8-9, 2020, potentially harmful bacteria could be present in the water supply. If these bacteria are present, they could make you sick, and are a particular concern for people with weakened immune systems. The affected area is limited, but if you have received this notice directly from your water provider, you are in the affected area.

Do not drink the water without boiling it first.

Customers should bring water to a rolling boil for 1 full minute, allow the water to cool before using, and store the cooled water in a clean container with a cover. Customers should use bottled water or boiled water that has cooled for:

- Drinking
- Brushing teeth
- Washing fruits and vegetables
- Preparing food and baby formula
- Making ice
- Cleaning food contact surface

We had a low level in our storage tanks that caused a loss of system pressure. Pressure has been restored, but we need to sample the water and wait for the laboratory to analyze the water overnight and report the results to confirm the absence of bacteria. We will inform you when tests show no bacteria and you no longer need to boil your water. We anticipate resolving the problem within 24-48 hours.

This boil water advisory is a precaution. To limit risk to health, customers should follow the instructions contained in this advisory.

For more information, you may email us at office@rwdonline.net and we can send you a list of Frequently Asked Questions. You may call Eric Carlson, Assistant Superintendent, at 541-954-9941.

General guidelines on ways to lessen the risk of infection by contaminants in drinking water are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791 or the Oregon Health Authority, Drinking Water Services, at 1-971-673-0405.